

XPERISUS INC.

Travel Conditions — Travel Arrangement Contract

(Travel within Japan)

Document explaining the terms of the transaction under Article 12-4 of the Travel Agency Act of Japan

XPERISUS Inc. — Tokyo Metropolitan Governor Registered Travel Agency No. 2-7580

These Travel Conditions form part of the contract document once the travel contract is concluded. Matters not stated in these Travel Conditions are governed by the "Arranged Tour Contract" section of the XPERISUS Travel Agency Terms and Conditions, and by the content displayed by XPERISUS on its website or provided to you in writing (including in electronic form) at the time the travel contract is concluded.

1. Travel Arrangement Contract

1.1 This travel is arranged by XPERISUS, and a Travel Arrangement Contract (tehai ryoko keiyaku) is concluded between you (the "Traveler") and XPERISUS Inc. ("XPERISUS", "we" or "us").

1.2 XPERISUS undertakes to make arrangements so that you can receive accommodation, transport and other services (the "Travel Services").

1.3 In making those arrangements, XPERISUS charges, as the travel price, the fares, charges and other travel costs payable to the transport and accommodation providers and other suppliers of the Travel Services (the "Service Providers"), together with its prescribed travel agency service fees.

2. Application Deposit and Conclusion of the Contract

2.1 When you apply, please provide the required particulars and pay an application deposit equal to 20% of the travel price. For operational reasons, we may ask you to enter the required particulars on a designated form or screen. The application deposit is applied towards the travel price, cancellation charges and other amounts payable by you to XPERISUS.

2.2 The Travel Arrangement Contract is concluded when XPERISUS accepts your application and receives the application deposit.

2.3 Notwithstanding Article 2.2, the contract is concluded without payment of an application deposit in the following cases:

- (a) where you apply by credit card (a communications contract), at the time notice of XPERISUS's acceptance of the contract reaches you;
- (b) where XPERISUS delivers to you a document stating that it concludes the travel contract without receiving the application deposit, at the time that document reaches you;
- (c) where XPERISUS delivers to you, on or before the travel start date, a document evidencing the right to receive the Travel Services in exchange for the travel price. In that case the contract is concluded at the time XPERISUS accepts your application.

3. Conditions of Application

3.1 If you are in poor health, use a wheelchair or other equipment, have a physical or mental disability, have a food or animal allergy, are pregnant or may be pregnant, are accompanied by an assistance dog (guide dog, hearing dog or service dog), or otherwise require special consideration, please tell us at the time of application that special consideration is required for your participation. Please also tell us immediately if any of these circumstances arises after the contract has been concluded.

3.2 Where you make a notification under Article 3.1, XPERISUS complies with it to the extent possible and reasonable. In doing so, we may ask you about your circumstances and the measures required, or ask you to notify them in writing.

3.3 XPERISUS may refuse your application where it becomes apparent that you are a member of an organised crime group, a person related to such a group or otherwise a member of anti-social forces, or where you make violent or unreasonable demands of XPERISUS, engage in threatening conduct or violence towards it, or spread rumours or use fraud or force to damage its reputation or obstruct its business.

3.4 Travelers under 15 years of age must be accompanied by a parent or guardian.

3.5 Use of the Travel Services arranged under the travel contract for commercial purposes is strictly prohibited. If any act for commercial purposes, or any act preparatory to it, becomes apparent, XPERISUS may cancel the travel contract.

3.6 XPERISUS may refuse your application where there are other operational reasons for doing so.

4. Travel Price

4.1 Where payment is made locally, you pay the Service Provider directly on the date of use of the Travel Services for which you have applied.

4.2 Where payment is made in advance and the contract is concluded on condition that XPERISUS receives payment of the travel price, cancellation charges and other amounts from a member of a credit card company affiliated with XPERISUS (the "Cardholder") without the Cardholder's signature, the following applies:

- (a) at the time of application, you notify XPERISUS of the card number, the card expiry date and the other information specified by XPERISUS;
- (b) where payment by credit card cannot be made for reasons of credit or otherwise, or where XPERISUS receives notice from the credit card company that the card is invalid, XPERISUS cancels the travel contract and charges cancellation charges. This does not apply where you pay the travel price in cash by the date separately specified by XPERISUS;
- (c) where the contract has been concluded and amounts become payable by you as a result of cancellation at your discretion, or for reasons attributable to you or to the Traveler, XPERISUS receives payment of those amounts by means of the registered credit card, without your signature on the prescribed slip.

4.3 Even after the travel contract has been concluded, XPERISUS may change the travel price where a Service Provider revises the price of the Travel Services.

5. Cancellation of the Travel Contract

5.1 Cancellation by you

You may cancel the whole or part of the travel contract at any time on payment of the following:

- (a) the cost of the Travel Services you have already received;
- (b) cancellation charges and other amounts unpaid to Service Providers in respect of Travel Services not yet received. The cancellation charge for each Travel Service is determined by the conditions set by the relevant Service Provider;
- (c) XPERISUS's prescribed travel agency service fees, being the arrangement fee and the cancellation handling fee.

5.2 Cancellation for reasons attributable to you

XPERISUS may cancel the travel contract and cancel the bookings where any of the following arises. In that case, the amounts set out in Article 5.1 are payable by you:

- (a) you do not pay the travel price by the date specified by XPERISUS;
- (b) payment by your registered credit card cannot be made;
- (c) it becomes apparent that you do not satisfy the conditions of application set out in Article 3.

5.3 Cancellation for reasons attributable to XPERISUS

Where the arrangement of the Travel Services becomes impossible for reasons attributable to XPERISUS, you may cancel the travel contract. In that case, XPERISUS refunds the balance of the travel price after deducting the amounts paid, or payable, for the Travel Services you have already received.

6. Liability of XPERISUS, Damages and Exemptions

6.1 Liability and damages

Where XPERISUS or its arrangement agent causes you loss intentionally or negligently in the performance of the travel contract, XPERISUS compensates that loss, provided that notice is given within two years from the day following the occurrence of the loss. For loss arising in respect of baggage, XPERISUS compensates up to JPY 150,000 per Traveler, except where XPERISUS has acted intentionally or with gross negligence, provided that notice is given to XPERISUS within 14 days from the day following the occurrence of the loss.

6.2 Exemptions

XPERISUS is not liable under Article 6.1 for loss you suffer by reason of, for example:

- (a) natural disaster, war, civil disturbance, order of a public authority, fire, or suspension of the provision of the Travel Services by a Service Provider;
- (b) food poisoning;
- (c) your own wilful act or negligence;
- (d) any other cause in which neither XPERISUS nor its arrangement agent is involved.

6.3 Responsibility of the Traveler

Where XPERISUS suffers loss by reason of your wilful act or negligence, XPERISUS claims compensation from you.

7. Name, Address and Registration Number

XPERISUS Inc.

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Tokyo Metropolitan Governor Registered Travel Agency No. 2-7580

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